

# Gloversville Public Library Meeting of the Board of Trustees October 20, 2015 6:30pm Gloversville Public Library

#### Pledge to the Flag Public Comment

- 1. Accept minutes of the September 2015 meeting
- Treasurer's Report 990 report
- Budget and Finance Warrant Health Insurance changes
- 4. Friends
- Building and Grounds
   SAM
   Parking Lot bids special board meeting
- 6. AD HOC Steering Committee Plan Q
- 7. AD HOC Policy
  Finance committee 2nd reading of Investment Policy
  Collection development policy 1st reading
- 8. Personnel Committee Civil Service Employee handbook
- 9. Program Committee
- 10. PR Committee MVLS workshop 11/5 Next meeting
- 11. Director's Report
- 12. President's Report Plan of Service
- 13. Foundation
- 14. Old Business
- 15. New Business
- 16. Adjourn

Next Meeting: November 17, 2015 6:30 (GESD vote)



Barbara Madonna **Library Director** 

20152016 **Board of Trustees** 

Elizabeth Batchelor

Merry Dunn Brown

Craig Clark

Vincent DeSantis

Patricia Donovan

Jay Ephraim

Robin Lair

**Christine Pesses** 

Wanda Prew

#### **Draft Minutes of the Gloversville Public Library Board of Trustees Meeting** September 15, 2015

The Gloversville Public Library Board of Trustees held a meeting on September 15, 2015 in the Reading Room at the Library, 58 E. Fulton Street, Gloversville, New York at 7:06 P.M. immediately following the annual meeting.

The following trustees were present: Elizabeth Batchelor, Robin Lair, Craig Clark, Wanda Prew, Christine Pesses and Merry Dunn Brown. Michael J. Frank, Treasurer and Recording Secretary, Barbara J. Madonna, Director of the Gloversville Public Library, Jean LaPorta, President of the Friends of the Gloversville Public Library and John Blackmon, Claims Auditor for the Gloversville Public Library, also attended the meeting. Jay Ephraim, Patrician Donovan and Vincent De Santis were excused from the meeting.

Mr. Clark, President of the Board of Trustees, opened the meeting by leading the Trustees in the Pledge of Allegiance.

Mr. Clark asked if there was anything anyone from the public wished to present at this time. Hearing nothing, the regular meeting was convened.

Mr. Clark asked the Trustees to review the minutes of the Regular Meeting of the Trustees held on August 18 2015. Mr. Clark asked if there were any corrections or additions to the minutes of the meeting as presented. Hearing none, Mrs. Lair made a motion, seconded by Ms. Dunn Brown, to approve the minutes as presented. This motion was approved all voting ave.

Mr. Clark asked Mr. Frank to review the Treasurer's Report for the month of August 2015 and the fiscal year to date period through August 31, 2015 with the Trustees. Mr. Frank informed the Trustees that our income for the first two months of the year is up approximately \$1,000 from the same period of last year due primarily to the higher Interest and Dividends and donations received from the Foundation this year. Expenses this year are up approximately \$300 from the prior year period primarily due to higher Library Supplies, Medical Insurance and higher General Insurance. These expenses have been partially offset by lower full time salaries due to an unplanned retirement, position not filled yet. Mr. Frank asked if there were any questions or comments on the financials for the month of August 2015 and the fiscal year to date period ending August 31, 2015. Hearing none, Mrs. Prew made a motion, seconded by Mrs. Lair, to accept the Treasurer's Report as presented. This was approved all voting aye.

Mr. Frank distributed the Warrants list for September 2015 numbered 370 through 391 which was audited by John Blackmon our Claims Auditor. Mr. Blackmon found all claims to be legitimate claims for monies due from the Gloversville Public Library and recommended payment of same. Ms. Batchelor made a motion, seconded by Ms. Dunn Brown, to have Mr. Frank our Treasurer prepare checks for payment of these claims. This was approved all voting aye.

Mrs. La Porta informed the Trustees that 22 baskets had been donated for this year's fundraiser raffle. Tickets for the baskets will be able to be purchased at the front desk of the Library. Mrs. La Porta also reminded the Trustees that the chicken barbecue fundraiser is coming up on September 25, 2015 with a rain date of September 26, 2015 if necessary.

Mrs. La Porta also informed the Trustees that the Friends made \$120 from the ice cream fundraiser at the Perfect Scoop ice cream shop in Meco held from August 24-26<sup>th</sup>. Mrs. La Porta informed the Trustees that the bus trip to the New York Public Library on September 30 is a go at this point but that there are still seats available for anyone that would like to go. Mrs. La Porta also informed the Trustees that the fall book and bake sale will be held on October 13<sup>th</sup> and 14<sup>th</sup> this year. Mrs. La Porta informed the Trustees that the Friends are working on an outreach program targeting nursery schools to get children started with a connection to the Library. Mrs. La Porta also reminded the Trustees that a wreath making program is scheduled for November 18, 2015 with limited space for the class. Mrs. La Porta also reminded the Trustees that the Friends are always looking for new members and volunteers to help with various events. The Friends meet on the first Thursday of the month at 6:00 P.M.

Ms. Madonna informed the Trustees that Mohawk Valley Library System has approved our Division of Library Development Grant application for 2016 for \$214,252. This still needs New York State approval and should be received in August 2016. This grant was for our new heating system.

58 East Fulton Street, Gloversville, New York 12078

Serving Gloversville Since 1880

Mrs. Pesses informed the Trustees that the appeal phone call to the National Parks Service today gave her and the other participants a positive feeling about the possibilities of getting them to change their mind regarding the original rejection of our application for Federal and State Historical Grant money. Some modifications will need to be done to the original plans and resubmitted soon. In addition to approval by the National Parks Service the Library would still need the approval of the State Legislature, Governor and Comptroller for the organizational changes that are necessary to monetize those tax credits. Mrs. Pesses also informed the Trustees that we had submitted a CFA Grant application and would be following up with the Mohawk Valley Regional Economic Council and state legislators asking for their support. Mrs. Pesses also informed the Trustees that Senator Farley is working on a sizeable line item for the Library renovation project.

Mr. Clark informed the Trustees that the AD HOC Policy Committee had not met since the last Trustees meeting however, Ms. Madonna did send out an Investment Policy for the first reading at this meeting. Mr. Clark asked if there were any changes or other suggestions to be discussed at this meeting. Hearing none, the Policy will be voted on at the October 2015 meeting.

Ms. Madonna informed the Trustees that according to Civil Service rules Nicole Hauser is requesting a leave of absence from her Library Clerk position during her probation period of Librarian I in order for her to be able to return to this position should the Librarian I training not work out. A motion was made by Mrs. Pesses, seconded by Mrs. Lair, to approve Nicole Hauser's request for a leave of absence. This was approved all voting aye.

Ms. Madonna informed the Trustees that a Financial Literacy Grant workshop will be held at Fulton Montgomery Community College for community partners. Due to his responsibilities in this grant project Michael Daly will not be able to do computer training at the Library during the period of time covered by the grant. Ms. Madonna asked if anyone knew of someone else that might be interested in teaching these classes to let her know.

Mr. Frank informed the Trustees that the Gloversville Library Foundation Board met on September 10, 2015 at 3:00 PM. Capital Campaign issues were discussed and Mr. Frank gave a report on the current financial condition of the Foundation. Mr. Wood explained to the Board that any bridge loan needed for the construction would need to be approved by the attorney general's office if it involved pledging our investment account assets as collateral.

Mr. Clark reviewed the Committee assignments that were passed out last month. Everyone was in agreement with the Committee appointments that were assigned to them. Mr. Clark also informed the Trustees that Ms. Madonna's evaluation had been completed and her review was very positive. Mr. Clark also informed the Trustees that we need to get a Plan of Service together soon regarding how we intend to provide library services during the period of construction and being out of the library building. More will need to be discussed regarding this at the October meeting.

Mr. Clark asked if there was any old business to come before the meeting. Hearing none, Mr. Clark asked if there was any new business to come before the meeting. Ms. Madonna asked to go into Executive Session to discuss a personnel issue. Mrs. Pesses made a motion, seconded by Ms. Batchelor, to go into Executive Session at 8:10 PM. This was approved all voting aye. Mrs. Lair made a motion to come out of Executive Session at 8:30 PM. This motion was seconded by Mrs. Pesses and approved all voting aye. Ms. Madonna informed the Trustees that Sherry Gennett has put in for retirement effective October 8, 2015.

Ms. Batchelor made a motion, seconded by Ms. Dunn Brown, to adjourn the meeting at 8:30 PM. This was approved all voting aye.

The next meeting of the Board of Trustees will be held on October 20, 2015 at 6:30 PM.

Recording Secretary
recording socious
Robin Lair
Secretary

Michael I Frank

#### MONTH AND YEAR-TO-DATE INCOME REPORT AND CASH RECONCILIATIONS

#### SEPTEMBER 2015

	Budget July 1, 2015 to June 30, 2016	Amount Received Curr. Month	Amount Received Current Year to Date	Amount Received Prior Year to Date	Remaining Balance to be Received Curr. Year
Tax Levy	\$276,321.00	\$0.00	\$0.00	\$0.00	\$276,321.00
Investment Income	200.00	3.98	13.04	17.58	186.96
Gloversville Library Foundation Inc Int. & Div. Gloversville Library Foundation Inc Don. Reg.	150,000.00 10,000.00	13,615.57 340.00	38,683.47 1,020.00	36,435.84 850.00	111,316.53 8,980.00
Government Affiliations	6,500.00	4,815.90	4,815.90	4,551.30	1,684.10
Fines & Miscellaneous Income	13,000.00	1,180.62	3,173.62	2,432.70	9,826.38
U.S. Treasury - Medical Ins. Credit Refunds	5,250.00	0.00	0.00	0.00	5,250.00
Friends of the Gloversville Public Library, Inc.	10,000.00	10,000.00	10,000.00	0.00	0.00
TOTAL RECEIPTS	\$471,271.00	\$29,956.07	\$57,706.03	\$44,287.42	\$413,564.97
Income Cash Balance on September 1, 2015	Income Cash Reconcilement \$229,382.27				
Plus: Receipts Per Report	29,956.07				
Less: Expenses Per Report	35,708.01				
Income Cash Balance on September 30, 2015	223,630.33				
Accounts Payable as of 09/30/15 Accrued Expenses as of 09/30/15 Prepaid Expenses as of 09/30/15	14,715.75 0.00 (2,642.72)				
Actual Cash Balance on September 30, 2015	\$235,703.36				
BUILDING FUND Balance on September 1, 2015		\$125,721.87			
Plus: Receipts: Interest on Money Market Account Division of Library Development Grant		2.05 135,320.00			
Less: Paid Outs: Butler Rowland Mays Architects, LLP - Main Er	ntrance Repairs	3,192.46			
Balance on September 30, 2015		\$257,851.46			
Prepared By, Michael J. Frank, Treasurer					

Submitted By, Christine Pesses, Vice President of Finance

#### MONTH AND YEAR-TO-DATE COMPARISON EXPENSE REPORT

#### **SEPTEMBER 2015**

	Budget July 1, 2015 to June 30, 2016	Amount Expended Curr. Month	Amount Expended Current Year to Date	Amount Expended Prior Year to Date	Current Year Unexpended Balance
Salaries - Full Time Employees	\$183,301.00	\$ 12,801.70	\$ 38,102.61	\$ 42,745.14	\$145,198.39
Salaries - Part Time Employees	62,910.00	6,133.07	15,975.38	12,673.26	46,934.62
Salaries - Custodians	25,007.00	2,083.92	6,251.76	5,796.78	18,755.24
FICA & Medicare Tax	20,748.00	1,607.95	4,615.24	4,682.91	16,132.76
Unemployment Insurance	725.00	0.00	180.25	175.25	544.75
Disability Insurance	780.00	0.00	219.95	286.70	560.05
Medical Insurance	43,725.00	2,915.71	11,948.92	11,265.79	31,776.08
Pension Expense	42,000.00	0.00	0.00	(9.16)	42,000.00
Heat	9,000.00	83.89	167.37	139.81	8,832.63
Electricity	8,500.00	900.23	1,676.14	1,130.86	6,823.86
Telephone	2,880.00	231.47	760.02	657.21	2,119.98
Insurance	11,500.00	4,641.99	11,182.38	5,716.69	317.62
Books, Periodicals, etc.	46,500.00	1,475.30	15,368.06	15,595.42	31,131.94
Computer & Automation Services	16,000.00	967.55	2,040.70	2,065.64	13,959.30
Library, Building & Office Supplies	10,000.00	426.35	1,889.93	1,380.21	8,110.07
Maintenance & Repairs	9,000.00	230.70	373.51	275.57	8,626.49
Financial Secretary	8,200.00	700.00	2,050.00	2,050.00	6,150.00
Professional Fees	4,000.00	0.00	0.00	0.00	4,000.00
Election Expense	1,000.00	0.00	0.00	0.00	1,000.00
Professional Meetings & Travel	2,500.00	107.53	107.53	602.10	2,392.47
Events & Programming	4,500.00	287.10	754.50	1,260.08	3,745.50
Promotion Expense	2,500.00	24.00	214.00	408.50	2,286.00
General Expense	2,000.00	89.55	427.42	356.67	1,572.58
TOTAL EXPENSE	\$517,276.00	\$35,708.01	\$114,305.67	\$109,255.43	\$402,970.33

#### CHECK AND CASH DISBURSEMENTS

#### SEPTEMBER 2015

		SEPTEMBER 2015		
	Warrant			
Check No.	<u>Number</u>	<u>Payee</u>		<u>Fund</u>
DM		E F T United States Treasury (2,404.08)	\$759.04	FICA & Medicare Expense
		, , , , , , , , , , , , , , , , , , , ,	1,645.04	Payroll
4789		Gloversville Public Library	7,356.87	Payroll
4790		NYS Child Support Processing Center	171.42	Child Support
	000371			• •
4791		Barbara J. Madonna	391.50	Petty Cash
4792	000372	Michael J. Frank	700.00	Treasurer & Rec. Secretary
4793	000373	American Patriot Pictures, LLC	19.99	A/V - DVDs
4794	000374	Fulton County Electrical	85.00	Maintenance & Repairs
4795	000375	Mohawk Valley Library System (1,153.23)	947.55	Computer & Automation
			205.68	Books
4796	000376	The Leader-Herald	24.00	Promotion Expense
4797	000377	Quill Corporation	371.45	Library Supplies
4798	000378	Palmateer Trucking & Container Service	128.00	Maintenance & Repairs
4799	000379	Center Point Large Print	93.69	Books
4800	000380	Unique Management Services, Inc.	89.55	G/E - Collection Expense
4801	000380	Galway Public Library	49.40	Fines, Lost Books, etc.
		,		
4802	000382	National Grid (984.12)	83.89	Heat
			900.23	Electric
4803	000383	Barbara J. Madonna	107.53	Professional Meetings & Travel
4804	000384	Warren Electric Supply	17.70	Maintenance & Repairs
4805	000385	Baker & Taylor Books	458.67	Books
4806	000386	Derby Office Equipment, Inc.	54.90	Library Supplies
4807	000387	Frontier Communications	231.47	Telephone
4808	000388	CDPHP	3,351.09	Insurance - Medical
4809	000389	Business Card (478.20)	133.43	Events & Programming
		,	20.00	Computer & Automation
			324.77	A/V - DVDs
4810	000390	Bonnie Howard	153.67	Events & Programming
4811	000390	Liberty Mutual Insurance Co. (6,417.90)	4,641.99	Insurance - General
4011	000331	Liberty Mutual Insurance Co. (0,417.30)		
4040		Oleman Str. Bullio I Server	1,775.91	Prepaid Expense
4812		Gloversville Public Library	8,252.03	Payroll
4813		NYS Child Support Processing Center	171.42	Child Support
DM		Oppenheimer Funds - 403b Plan	400.00	403b Plan
DM		E F T NYS & Local Retirement System	406.33	Pension - Withholdings
DM		E F T NYS Tax Department	758.70	Payroll
DM		E F T United States Treasury (2,705.79)	848.91	FICA & Medicare Expense
			1,856.88	Payroll
DMs		Jaeger & Flynn Associates, Inc Reimbursements	873.21	Medical Insurance
		CHECK AND EFT PAID OUTS - SEPTEMBER 2015	38,860.91	
		PETTY CASH PAID OUTS - SEPTEMBER 2015		
		Newspapers (Books)	372.50	
		TOTAL SEPTEMBER 2015 PAID OUTS	\$39,233.41	
		Land Indiana Deimburg and Internal	(700 70)	
		Less: Insurance Reimbursement Johnson	(789.76)	
		Less: Cobra Reimbursement Bucholtz	(518.83)	
		Less: Prepaid Expense	(1,775.91)	
		Less: Fines, Lost Books, etc.	(49.40)	
		Less: Petty Cash Check	(391.50)	
		NET TO BALANCE TO EXPENSES		
			\$35,708.01	
			_	

#### **GRANTS AND OTHER ITEMS IN PROCESS**

\$1,005.75

#### LIONS CLUB - BRAILLE GRANT

Balance as of September 1, 2015

·				
Grant Money Received				0.00
Expenses Paid From Grant Money: None Total Expenses	Check No.	<u>Purpose</u>	0.00	0.00
Balance of Grant Money Left at September 30,	, 2015			\$1,005.75
WGY CHRISTMAS WISH GRANT				
Balance as of September 1, 2015				\$405.00
Grant Money Received				0.00
Expenses Paid From Grant Money: None Total Expenses	Check No.	<u>Purpose</u>	0.00	0.00
Balance of Grant Money Left at September 30,	, 2015			\$405.00
STEWART'S FOUNDATION GRANT				
Balance as of September 1, 2015				\$325.00
Grant Money Received				0.00
Expenses Paid From Grant Money: None Total Expenses	Check No.	<u>Purpose</u>	0.00	0.00
Balance of Grant Money Left at September 30,	, 2015		:	\$325.00
WORKFORCE LITERACY GRANT				
Balance as of September 1, 2015				\$193.73
Grant Money Received				0.00
Expenses Paid From Grant Money: None Total Expenses	Check No.	<u>Purpose</u>	0.00	0.00
Balance of Grant Money Left at September 30,		\$193.73		
APPROPRIATION FOR FUTURE AUDIT				
Balance as of September 1, 2015				\$718.75
Appropriation Provided For In 2014-2015				0.00
Expenses Paid From Appropriation Funds None Total Expenses	Check No.	<u>Purpose</u>	0.00	0.00
Balance of Appropriation Funds Left at Septem	nber 30, 2015			\$718.75
RESTORATION FUNDS RECONCILEMENT				
Balance as of September 1, 2015				\$694.38
Funds Received				0.00
Expenses Paid From Restoration Funds: None Total Expenses	Check No.	<u>Purpose</u>	0.00	0.00
Balance of Restoration Funds Left at Septemb	er 30, 2015			\$694.38



This year's application to the NYS Public Library Construction Grant Program will assist with the new HVAC system. MVLS' committee reviewed all the libraries' applications and is recommending the state provide an award of \$214, 252 for Gloversville. The Division of Library Development and Dormitory Authority of the State of New York (DASNY) still need to review the applications. We should receive an award letter in August 2016.

Ninety percent of the 2014 construction award was received during the month. \$135,320 was added to the building fund. The remaining 10% will be distributed after we submit verification of completion of the elevator project. The Library also received the \$20,000 in Bullet Aid procured by Senator Hugh T. Farley. It has been allocated for the renovation.

Finally, 90% of our state aid arrived as well. The other 10% should be released before the end of the calendar year.

The Historic Tax Credit appeal conference call with the National Park Service to discuss design concerns went very well. The Library has been given an opportunity to submit detailed design modifications for consideration with the appeal and will be working with the architects, engineers and historic tax credit consultants to draft it.

Weeding continued in both departments. Bonnie Howard attended 4 school open houses during the month and visited with approximately 1,440 students and parents. Robin Lair has offered to attend the Mayfield Elementary Open House on behalf of the Library. The Thursday Storytime is facing an interesting challenge this year. With so many youngsters attending HeadStart and pre-K programs the former targeted age group of 3-4 year olds has shifted to 18-30 months. The Friends and Children's staff will be working together to make changes to Storytime to accommodate these younger patrons and their parents.

The Wednesday writer's group has steady attendance. The Bibliomaniac are still have approximately a dozen members. The Off Line & On Board gaming program will return in October. Spanish classes will expand to include sessions for children and adults. Use of the wireless network continues to rise, but circulation is dipping. And there was a sudden increase in use of the microfilm. The current reader printer is over 10 years old now and needs to be updated. Grant money is being sought as well as donations.

The Library has three part time staff members interested in the full time library clerk position. Nicole Hauser and I are working out new job duties for the position to cover some of the work Donna Kuhner performed as well as some of the tasks Nicole was responsible for as Library Clerk. Miss Sherry Gennett has also announced her retirement as Head of Childrens Services (Senior Library Clerk) and I'll be working with Civil Service to fill her position. I suspect there will also be existing staff interested in that position. Hiring from within, however, could leave a deficient in the part time staffing schedule.

#### Meetings

Sept. 1	M. Cornelia Cahill, Barclay Damon, Ellen Bach and Robert Schofield, Whiteman, Osterman and Hanna, Matt Blumenfeld, FDA, Nick Ratti, Cohen Resnick, Mark Limardo, Olshan
Sept. 3 <sup>rd</sup>	Director's Council
Sept. 4 <sup>th</sup>	Craig Clark
Sept 10 <sup>th</sup>	1) Gloversville Library Foundation Board meeting
	2) Friends of the Gloversville Library meeting
Sept. 11 <sup>th</sup>	1) MVLS Library Services Committee meeting

Sept. 15 <sup>th</sup>	<ul><li>2) Christine Pesses and Elizabeth Batchelor</li><li>1) National Park Service conference call</li><li>2) Craig Clark</li></ul>
Sept. 17 <sup>th</sup>	MVLS Board meeting
Sept 18 <sup>th</sup>	1) Staff meeting
	2) Michael Frank
Sept. 21st	Ellen Bach
Sept 22 <sup>nd</sup>	Steering Committee meeting
Sept. 23 <sup>rd</sup>	Bond Steering Committee meeting

# Gloversville Public Library 2015 Statistical Report

Statistics for September 2015 are as follows (figures in parentheses represent comparable figures for September 2014):

Tor september 2014).	2015	2014	
VISITORS	7,525	(7,868)	
CIRCULATION			
Adult Circulation	2,070	(2,442)	
Teen Circulation	216	(402)	
Juvenile Circulation	1,246	(1,191)	
Audiobooks	316	(305)	
eBooks	253	(320)	
Music	10	(51)	
Periodicals	115	(114)	
Videos	1,341	(1,425)	
Museum Passes	4	(6)	
Subtotal	5 <b>,</b> 571	(6,256)	
In-House Use			
Adult	16	(385)	
Juvenile	88	(528)	
Other Materials	103	(1,056)	
Subtotal	207	(1,969)	
Total Circulation	5,778	(8,225)	
REFERENCE QUESTIONS MEETINGS/PROGRAMS/OUTREACH	283	(533)	
10 Adult programs and meetings with 50 pe	onle	(4 Adult programs and meetings with 35 people	١
8 Juvenile programs with 1530 children	, op.o	(6 Juvenile programs with 209 children)	,
4 Teen programs with 41 people		(4 Teen programs with 32 people)	
INTERLIBRARY LOAN			
Material Borrowed	673	(1,069)	
Material Loaned	635	(664)	
Total	1,308	(1,733)	
COMPUTER USAGE	1,920	(1,565) users	
HISTORICAL ROOM			
Visitors	15		
Books Used	45		
Reference Questions	3		

#### **DRAFT**

# GLOVERSVILLE PUBLIC LIBRARY INVESTMENT POLICY

Policy to be adopted by the Board of Trustees October 2015

#### Scope

This investment policy applies to all monies and other financial resources available for investment on Gloversville Public Library's behalf.

#### **Objectives**

The primary objectives of Gloversville Public Library's investment activities are, in priority order:

- 1. conform with all applicable federal, state and other legal requirements;
- 2. adequately safeguard principal;
- 3. provide sufficient liquidity to meet all library operating requirements; and,
- 4. obtain a reasonable rate of return.

#### **Delegation of Authority**

The Board of Trustees' responsibility for administration of the investment program may be delegated to the President and the VP of Finance, who shall solicit advice from the Board Treasurer, and who shall establish written procedures for the operation of the investment program consistent with this investment policy. Such procedures shall include an adequate internal control structure to provide a satisfactory level of accountability.

#### **Prudence**

All participants in the investment process shall seek to act responsibly as custodians of the public trust and shall avoid any transaction that might impair public confidence in Gloversville Public Library to operate effectively.

Investments shall be made with judgment and care, under circumstances then prevailing, which persons of prudence, discretion, and intelligence exercise in the management of their own affairs; not for speculation, but for investment, considering the safety of the principal as well as the probable income to be derived.

All participants involved in the investment process shall refrain from personal business activity that could conflict with proper execution of the investment program or impair their ability to make impartial investment decisions.

#### **Internal Controls**

All monies collected by any officer or employee of Gloversville Public Library shall be deposited within thirty (30) days of receipt; a record of such deposit shall be conveyed to the Treasurer.

The President and or VP of Finance is responsible for supervising an internal control structure to provide assurance that deposits and investments are safeguarded against loss from unauthorized use or disposition.

#### **Designation of Depositories**

The banks and trust companies authorized for the deposit of monies up to the maximum amounts are set forth by the Trustees at the annual Organizational Meeting. Maximum Amount: \$10 million

#### Collateralizing of Deposits

In accordance with the provisions of General Municipal Law §10 (Appendix A), all deposits of Gloversville Public Library, including certificates of deposit and special time deposits, in excess of the amount insured under the provisions of the Federal Deposit Insurance Act, shall be secured by a pledge of "eligible securities" with an aggregate "market value" as provided by General Municipal Law §10, equal to the aggregate amount of deposits from the categories designated in Section F of General Municipal Law §10.

#### **Permitted Investments**

As authorized by General Municipal Law §11 (Appendix B), Gloversville Public Library authorizes the President and the Treasurer to invest monies not required for immediate expenditure for terms not to exceed its projected cash flow needs in the following types of investments:

- 1. special time deposit accounts
- 2. certificates of deposit
- 3. obligations of the United States of America

#### NYS General Municipal Law §11

- § 11. Temporary investments. 1. For purposes of this section, the terms "local government", "bank" and "trust company" shall have the same meanings as in section ten of this article.
- 2. The governing board of any local government or, if the governing board so delegates, the chief fiscal officer or other officer having custody of the moneys may temporarily invest moneys not required for immediate expenditure, except moneys the investment of which is otherwise provided for by law, in special time deposit accounts in, or certificates of deposit issued by, a bank or trust company located and authorized to do business in this state, provided however, that such time deposit account or certificate of deposit shall be payable within such time as the proceeds shall be needed to meet expenditures for which such moneys were obtained and provided further that such time deposit account or certificate of deposit be secured in the same manner as is provided for securing deposits of public funds by subdivision three of section ten of this article.
- $\star$  3. a. Investments pursuant to this section may also be made in the following:
- (1) obligations of the United States of America or in obligations quaranteed by agencies of the United States of America where the payment of principal and interest are guaranteed by the United States of America or in obligations of the state of New York, or with the approval of the state comptroller in obligations issued pursuant to section 24.00 or 25.00 of the local finance law by any municipality, school district or district corporation other than the municipality, school district or district corporation investing such moneys pursuant to this paragraph. In addition, moneys in any reserve fund established pursuant to section six-c, six-d, six-e, six-f, six-g, six-h, six-j, six-k, six-l, six-m or six-n of this article may be invested in obligations of the municipality, school district, fire district or district corporation which has established the reserve fund, or in the case of a capital reserve fund established for a town or county improvement district, obligations of the town or county issued for the purposes of such district.
- (2) notwithstanding any other provision of general, special or local law, any city having a population of one million or more may also make investments in the following:
- (i) general obligation bonds and notes of any state other than this state, provided that such bonds and notes receive the highest rating of at least one independent rating agency designated by the state comptroller;
- (ii) obligations of any corporation organized under the laws of any state in the United States maturing within two hundred seventy days, provided that such obligations receive the highest rating of two independent rating services designated by the state comptroller and that the issuer of such obligations has maintained such ratings on similar obligations during the preceding six months, provided, however, that the issuer of such obligations need not have received such rating during the prior six month period if such issuer has received the highest rating of two independent rating services designated by the state comptroller and is the successor or wholly owned subsidiary of an issuer that has maintained such ratings on similar obligations during the preceding six

month period or if the issuer is the product of a merger of two or more issuers, one of which has maintained such ratings on similar obligations during the preceding six month period, provided, however, that no more than two hundred fifty million dollars may be invested in such obligations of any one corporation; or

- (iii) bankers' acceptances maturing within two hundred seventy days which are eligible for purchase in the open market by federal reserve banks and which have been accepted by a bank or trust company which is organized under the laws of the United States or of any state thereof and which is a member of the federal reserve system and whose short-term obligations meet the criteria outlined in clause (ii) of this subparagraph. Provided, however, that no more than two hundred fifty million dollars may be invested in such bankers' acceptances of any one bank or trust company; or
- (iv) obligations of, or instruments issued by or fully guaranteed as to principal and interest by, any agency or instrumentality of the United States acting pursuant to a grant of authority from the congress of the United States, including but not limited to, any federal home loan bank or banks, the Tennessee valley authority, the federal national mortgage association, the federal home loan mortgage corporation and the United States postal service, provided, however, that no more than two hundred fifty million dollars may be invested in such obligations of any one agency.
- (v) no-load money market mutual funds registered under the Securities Act of 1933, as amended, and operated in accordance with Rule 2a-7 of the Investment Company Act of 1940, as amended, provided that such funds are limited to investments in obligations issued or guaranteed by the United States of America or in obligations of agencies or instrumentalities of the United States of America where the payment of principal and interest are guaranteed by the United States of America (including contracts for the sale and repurchase of any such obligations), and are rated in the highest rating category by at least one nationally recognized statistical rating organization, provided, however, that no more than two hundred fifty million dollars may be invested in such funds.
- b. All investments made pursuant to this subdivision shall be subject to the following conditions:
- (1) Such obligations shall be payable or redeemable at the option of the owner within such times as the proceeds will be needed to meet expenditures for purposes for which the moneys were provided and, in the case of obligations purchased with the proceeds of bonds or notes, shall be payable or redeemable in any event, at the option of the owner, within two years of the date of purchase. Obligations that are purchased pursuant to a repurchase agreement shall be deemed to be payable or redeemable for purposes of this paragraph on the date on which the purchased obligations are scheduled to be repurchased by the seller thereof. Any obligation that provides for the adjustment of its interest rate on set dates shall be deemed to be payable or redeemable for purposes of this paragraph on the date on which the principal amount can be recovered through demand by the holder thereof.
- (2) Such obligations, unless registered or inscribed in the name of the local government, shall be purchased through, delivered to and held in the custody of a bank or trust company or, with respect to the city of New York, a reputable dealer in such obligations as shall be designated by the state comptroller, in this state. Such obligations shall be purchased, sold or presented for redemption or payment by such bank or trust company or dealer in obligations only in accordance with

prior written authorization from the officer authorized to make the investment. All such transactions shall be confirmed in writing to the local government by the bank or trust company. All obligations held in the custody of a bank or trust company pursuant to this paragraph shall be held by such bank or trust company pursuant to a written custodial agreement as set forth in paragraph a of subdivision three of section ten of this article.

#### \* NB Effective until July 1, 2008

- \* 3. Investments pursuant to this section may also be made in obligations of the United States of America or in obligations guaranteed by agencies of the United States of America where the payment of principal and interest are guaranteed by the United States of America or in obligations of the state of New York,. In addition, moneys in any reserve fund established pursuant to section six-c, six-d, six-e, six-f, six-g, six-h, six-j, six-k, six-l, six-m or six-n of this article may be invested in obligations of the municipality, school district, fire district or district corporation which has established the reserve fund, or in the case of a capital reserve fund established for a town or county improvement district, obligations of the town or county issued for the purposes of such district.
- All investments made pursuant to this subdivision shall be subject to the following conditions:
- a. Such obligations shall be payable or redeemable at the option of the owner within such times as the proceeds will be needed to meet expenditures for purposes for which the moneys were provided and, in the case of obligations purchased with the proceeds of bonds or notes, shall be payable or redeemable in any event, at the option of the owner, within two years of the date of purchase. Obligations that are purchased pursuant to a repurchase agreement shall be deemed to be payable or redeemable for purposes of this paragraph on the date on which the purchased obligations are scheduled to be repurchased by the seller thereof. Any obligation that provides for the adjustment of its interest rate on set dates shall be deemed to be payable or redeemable for purposes of this paragraph on the date on which the principal amount can be recovered through demand by the holder thereof.
- b. Such obligations, unless registered or inscribed in the name of the local government, shall be purchased through, delivered to and held in the custody of a bank or trust company or, with respect to the city of New York, a reputable dealer in such obligations as shall be designated by the state comptroller, in this state. Such obligations shall be purchased, sold or presented for redemption or payment by such bank or trust company or dealer in obligations only in accordance with prior written authorization from the officer authorized to make the investment. All such transactions shall be confirmed in writing to the local government by the bank or trust company. All obligations held in the custody of a bank or trust company pursuant to this paragraph shall be held by such bank or trust company pursuant to a written custodial agreement as set forth in paragraph a of subdivision three of section ten of this article.

#### \* NB Effective July 1, 2008

4. Notwithstanding any other provision of law, the governing board of a local government may authorize the aforementioned officers to turn

over the physical custody and safekeeping of the evidences of the investments made pursuant to this section to (a) any bank or trust company incorporated in this state, or (b) any national bank located in this state, or (c) any private banker duly authorized by the superintendent of banks of this state to engage in business here. All such private bankers shall, as private bankers, maintain a permanent capital of not less than one million dollars in this state. The said officers may direct such bank, trust company or private banker to register and hold any such evidences of investments in its custody, in the name of its nominee. Such officers may deposit or authorize such bank, trust company or private banker, to deposit, or arrange for the deposit of any such evidences of investments with a federal reserve bank or other book-entry transfer system operated by a federally regulated entity to be credited to an account as to which the ownership of, and other interests in, such evidences of investments may be transferred by entries on the books of such federal reserve bank or other book-entry transfer system operated by a federally regulated entity without physical delivery of any such evidences of investments. The records of any such bank, trust company or private banker shall show, at all times, the ownership of such evidences of investments, and they shall, when held in the possession of such bank, trust company or private banker be, at all times, kept separate from the assets of such bank, trust company or private banker. All evidences of investments delivered to a bank, trust company, or private banker pursuant to this subdivision shall be held by such bank, trust company or private banker pursuant to a written custodial agreement as set forth in paragraph a of subdivision three of section ten of this article. When any such evidences of investments are so registered in the name of a nominee, such bank, trust company or private banker shall be absolutely liable for any loss occasioned by the acts of such nominee with respect to such evidences of investments.

- 5. A county clerk may invest any money collected on behalf of the state until such time as the money is required to be remitted to the state. The county clerk shall invest the state money only in those investments authorized by this section and payable within such time as the proceeds shall be required to be remitted to the state. Any interest that accrues on moneys invested pursuant to this subdivision shall be payable in equal shares to the state and to the county provided, however, that any fees or service charges associated with the investment shall be paid from such interest.
- 6. Except as may otherwise be provided in a contract with bond or note holders, any moneys of a political subdivision authorized to be invested pursuant to this section may be commingled for investment purposes; provided, however, that any investment of commingled moneys shall be payable or redeemable at the option of the owner within such time as the proceeds shall be needed to meet expenditures for which such moneys were obtained or as otherwise specifically provided in this section. The separate identity of the sources of such funds shall at all times be maintained and income received on moneys commingled for the purpose of investment shall be credited on a pro rata basis to the fund or account from which the moneys were invested.
- 7. The chief fiscal officer of each local government shall maintain or cause to be maintained a proper record of all books, notes, securities or other evidences of indebtedness held by or for such subdivision for

the purpose of investment. Such record shall at least identify the security, the fund for which held, the place where kept and entries shall be made therein showing date of sale or other disposition and the amount realized therefrom.

#### NYS General Municipal Law §10

- $\S$  10. Deposits of public money; security. 1. For purposes of this section:
- a. "Local government" shall mean any municipal corporation, school district, board of cooperative educational services, district corporation, special improvement district governed by a separate board of commissioners, industrial development agency or authority or a public library.
- b. "Public funds" shall mean funds of a local government.
- c. "Public deposits" shall mean deposits of public funds in a bank or trust company which are available for all uses generally permitted by the bank or trust company to the depositing local government for actually and finally collected funds under the bank's or trust company's account agreement or policies.
- d. "Bank" shall mean a bank as defined by the banking law or a national banking association located and authorized to do business in New York.
- e. "Trust company" shall mean a trust company as defined by the banking law and located and authorized to do business in New York.
- f. "Eligible securities" shall mean any of the following:
- (i) Obligations issued by the United States of America, an agency thereof or a United States government sponsored corporation or obligations fully insured or guaranteed as to the payment of principal and interest by the United States of America, an agency thereof or a United States government sponsored corporation.
- (ii) Obligations issued or fully guaranteed by the International Bank for Reconstruction and Development, the Inter-American Development Bank, the Asian Development Bank, and the African Development Bank.
- (iii) Obligations partially insured or guaranteed by any agency of the United States of America, at a proportion of the market value of the obligation that represents the amount of the insurance or guaranty.
- (iv) Obligations issued or fully insured or guaranteed by this state, obligations issued by a municipal corporation, school district or district corporation of this state or obligations of any public benefit corporation which under a specific state statute may be accepted as security for deposit of public moneys.
- (v) Obligations issued by states (other than this state) of the United States rated in one of the three highest rating categories by at least one nationally recognized statistical rating organization.
- (vi) Obligations of Puerto Rico rated in one of the three highest rating categories by at least one nationally recognized statistical rating organization.
- (vii) Obligations of counties, cities and other governmental entities of another state having the power to levy taxes that are backed by the full faith and credit of such governmental entity and rated in one of the three highest rating categories by at least one nationally recognized statistical rating organization.
- (viii) Obligations of domestic corporations rated in one of the two highest rating categories by at least one nationally recognized statistical rating organization.
- (ix) Any mortgage related securities, as defined in the Securities Exchange Act of 1934, as amended, which may be purchased by banks under the limitations established by federal bank regulatory agencies.
- (x) Commercial paper and bankers' acceptances issued by a bank (other than the bank with which the money is being deposited or invested) rated

in the highest short-term category by at least one nationally recognized statistical rating organization and having maturities of not longer than sixty days from the date they are pledged.

- (xi) Zero-coupon obligations of the United States government marketed as "Treasury STRIPS".
- g. "Eligible surety bond" shall mean a bond executed by an insurance company authorized to do business in this state, the claims-paying ability of which is rated in the highest rating category by at least two nationally recognized statistical rating organizations.
- h. "Eligible letter of credit" shall mean an irrevocable letter of credit issued in favor of the local government for a term not to exceed ninety days by a bank (other than the bank with which the money is being deposited or invested) whose commercial paper and other unsecured short-term debt obligations (or, in the case of a bank which is the principal subsidiary of a holding company, whose holding company's commercial paper and other unsecured short-term debt obligations) are rated in one of the three highest rating categories (based on the credit of such bank or holding company) by at least one nationally recognized statistical rating organization or by a bank (other than the bank with which the money is being deposited or invested) that is incompliance with applicable federal minimum risk-based capital requirements.
- 2. a. The governing board of every local government shall designate one or more banks or trust companies for the deposit of public funds, the disposition of which is not otherwise provided for by law, received by the chief fiscal officer or any other officer authorized by law to make deposits. Such designation shall be by resolution of the governing board or, in the case of a city, such other body as may be authorized or required by law to designate depositaries. Such resolution shall specify the maximum amount which may be kept on deposit at any time in each such bank or trust company. Such designations and amounts may be changed at any time by further resolution.
- b. Except as otherwise provided by law, all deposits shall be made to the credit of the local government. The deposit of public funds pursuant to this subdivision shall release the officer making the deposit and his or her surety from any liability for loss of such public funds by reason of the default or insolvency of any such bank or trust company.
- c. The governing board of a local government, in which a banking development district has been designated by the superintendent of banks pursuant to section ninety-six-d of the banking law, may designate a bank, trust company or national bank located in such district for the deposit of public funds, the disposition of which is not otherwise provided for by law, received by the chief fiscal officer or other officer authorized by law to make such deposits. Such designation shall be by resolution of the governing board or, in the case of a city, such other body as may be authorized or required by law to designate depositories. Such resolution shall specify the maximum amount which may be kept on deposit at any time with such bank, trust company or national bank located in such district. Subject to an agreement between such governing board and such banking institution, public funds deposited in such banking institution may earn a fixed interest rate which is at or below such banking institution's posted two year certificate of deposit rate. In those instances where there is such an agreement, its terms and conditions shall also be specified in the

resolution. Any such designation, amount, or agreement provisions may be changed at any time by further resolution.

- 3. All public deposits in excess of the amount insured under the provisions of the Federal Deposit Insurance Act as now or hereafter amended shall be secured in accordance with this subdivision: a. The officers making a deposit may accept a pledge of eligible securities having in the aggregate a market value at least equal to the aggregate amount of public deposits from such officers, or a pledge of a pro rata portion of a pool of eligible securities having in the aggregate a market value at least equal to the aggregate amount of public deposits from all such officers within the state at such bank or trust company, together with a security agreement from the bank or trust company. The security agreement and custodial agreement referred to below may be the same agreement including when the bank or trust company holding the public deposits holds the collateral for the public body. The security agreement shall provide that such eliqible securities or pro rata portion of a pool of eligible securities are being pledged by the bank or trust company as security for the public deposits, together with agreed upon interest, if any, and any costs or expenses arising out of the collection of such deposit upon a default. It shall also provide for the conditions under which the securities or pro rata portion of a pool of eligible securities held may be sold, presented for payment, substituted or released and the events of default which will enable the local government to exercise its rights against the pledged securities. Such agreement shall include all provisions deemed necessary and sufficient to secure in a satisfactory manner the local government's interest in the collateral. The custodial agreement shall provide that the pledged securities or pro rata portion of a pool of eligible securities will be held by the custodial bank or trust company as agent of, and custodian for, the local government, and will be kept separate and apart from the general assets of the custodial bank or trust company and it shall also provide for the manner in which the custodial bank or trust company shall confirm the receipt, substitution or release of the collateral. Such agreement shall provide for the frequency of revaluation of collateral by the custodial bank or trust company and the substitution of collateral when a change in the rating of a security causes ineligibility pursuant to paragraph f of subdivision one of this section. Such agreement shall include all provisions deemed necessary and sufficient to secure in a satisfactory manner the local government's interest in the collateral. Such agreement may also contain such other provisions as the governing board may deem necessary. b. Whenever eligible securities delivered to a custodial bank or trust company pursuant to this paragraph are transferred by entries on the
- company pursuant to this paragraph are transferred by entries on the books of a federal reserve bank or other book-entry system operated by a federally regulated entity without physical delivery of the evidence of such obligations, the records of the custodial bank or trust company shall show, at all times, the interest of the local government in such securities or pro rata portion of a pool of eligible securities as set forth in the security agreement.
- c. (i) In lieu of or in addition to the deposit of eligible securities, the officers making a deposit may accept an eligible surety bond payable to such local government as security for the payment of one hundred percent, or an eligible letter of credit payable to such local government as security for the payment of one hundred forty percent, of the aggregate amount of public deposits from such officers and the

agreed upon interest, if any. The terms and conditions of any eligible surety bond shall be approved by the governing board.

- (ii) In lieu of or in addition to the deposit of eligible securities, the officers making a deposit may, in the case of an irrevocable letter of credit issued in favor of the local government by a federal home loan bank whose commercial paper and other unsecured short-term debt obligations are rated in the highest rating category by at least one nationally recognized statistical rating organization, accept such letter of credit payable to such local government as security for the payment of one hundred percent of the aggregate amount of public deposits from such officers and the agreed upon interest, if any. d. For purposes of determining the market value of securities as required by this subdivision:
- (i) The eligible securities described in subparagraphs (viii), (x) and (xi) of paragraph f of subdivision one of this section shall be valued at eighty percent of their market value.
- (ii) The eligible securities described in subparagraph (ix) of paragraph f of subdivision one of this section shall be valued at seventy percent of their market value.
- (iii) Of the eligible securities described in subparagraphs (v), (vi) and (vii) of paragraph f of subdivision one of this section, those securities rated in the highest category shall be valued at one hundred percent of their market value; those securities rated in the second highest rating category shall be valued at ninety percent of their market value; and those securities rated in the third highest rating category shall be valued at eighty percent of their market value. When two nationally recognized statistical rating organizations rate a security in two different categories, the security shall be considered to be rated in the higher of the two categories.
- 4. (a) Notwithstanding any other provision of law to the contrary, the chief fiscal officer, or other officer authorized by law to make deposits, may, subject to the approval of the governing body of a local government, by resolution, enter into a contract with a courier service for the purpose of causing the deposit of public funds with a bank or trust company as provided in this section.
- (b) The entrusting of public funds for deposit pursuant to paragraph (a) of this subdivision shall release the officer entrusting the public funds to the courier service and his or her surety from any liability for loss of such public funds by the courier service in the process of delivering such public funds to the designated bank or trust company.
- (c) The local government authorizing the deposit of public funds by a courier service pursuant to paragraph (a) of this subdivision shall require the courier service to obtain a surety bond for the full amount entrusted to the courier, payable to the local government and executed by an insurance company authorized to do business in this state, the claims paying ability of which is rated in the highest rating category by at least two nationally recognized statistical rating organizations, to insure against any loss of public funds entrusted to the courier service for deposit or failure to deposit the full amount entrusted to the courier.
- (d) A deposit made by a courier on behalf of a local government shall be deemed to be a deposit made by the chief fiscal officer or other officer entrusting such funds for purposes of the requirements contained in this section for securing public deposits.
- (e) A bank or trust company may, from time to time and as agreed upon

with a local government, reimburse all or part of, but not more than, the actual cost incurred by the local government in transporting cash, negotiable instruments or other items for deposit through a courier service. Any such reimbursement agreement shall apply only to a specified deposit transaction, and may be subject to such terms, conditions and limitations as the bank or trust company deems necessary to ensure sound banking practices, including, but not limited to, any terms, conditions or limitations that may be required by the banking department or other federal or state authority.

The Gloversville Public Library is a school district public library with its chartered service area defined as the boundaries of the Gloversville Enlarged School District. An in-district borrower is someone who resides within the Gloversville Enlarged School District or someone who pays taxes to the school district and can produce a tax bill in his or her name. All others are considered out-of-district borrowers.

To obtain a Gloversville Public Library card, a person must produce an identification card with their photo, name and address PLUS another item with their name and current address, such as a utility bill, check book, automobile insurance card. Those using a PO box, will still need proof of a street address. A fee will be charged for replacement cards.

Applications must be filled out at the Library.

Cards for juvenile borrowers, those ages 5 - 13 or in kindergarten, and for teen patrons, those ages 14 - 17, require permission of a parent, guardian, or care-giver. Teen borrowers have all the rights and responsibilities of adult borrowers. Anyone 18 or older may obtain an adult card.

The library card is not transferable. Only the person issued the card may use it. By registering for a card, the applicant agrees to follow the rules and policies established by the Gloversville Public Library and to be responsible for all materials borrowed on their card.

Corporate cards for businesses, educational institutions and non-profits are available. See Director for details.

To be in good standing, a borrower can not have any outstanding debt as defined by the Fee and Charges Appendix.

#### **Borrowing Limits**

In district and out of district borrowers have the same privileges. New adult and teen (ages 14 on up) borrowers may borrow up to 7 items at a time during the first 3 months of membership. After 3 months, adult and teen cardholders may borrow a maximum of 25 items from either the children or adult department, which includes a maximum of 5 DVDs.

Borrowers with a juvenile card (kindergarten to 13 yrs. of age) may borrow a maximum of 7 books from either department. It is the responsibility of the parents/guardians/care givers to oversee their child's selections.

#### **Loan Periods**

4 weeks: Adult non-fiction, older adult fiction, juvenile and teen books, large print items, magazines and audio

2 weeks: New adult fiction 1 week: Videos and DVDs

Items may be renewed through patron accounts online via the Polaris web catalog (http://catalog.sals.edu), by

The Gloversville Public Library charges a fee for late, lost and damaged material. Overdue accounts may be referred to a collection agency for the purpose of additional collection procedures.

Items may be renewed through email or telephone.

Fees

The Gloversville Public Library referred to a collection agency

CONFIDENTIALITY

The Board of Trustees of the Gidentifying the names of library privacy rights of library users. his/her library use without a privacy records relating to a gpl@sals.edu www.gloversvillelibrary.org The Board of Trustees of the Gloversville Public Library recognizes that its circulation records and other records identifying the names of library users to be confidential. The New York State Confidentiality Law protects the privacy rights of library users. This law prohibits the release of any information revealing the name of a person and his/her library use without a properly executed subpoena from a court of law.

All library records relating to an individual patron's use of the library and its resources are confidential. These

records may be consulted and used by library staff in the course of carrying out library operations and will not be disclosed to others unless pursuant to a subpoena or court order, or where otherwise permitted by law. This policy applies to all resources regardless of their format or means of delivery as well as to all services offered by the Library.

The library director will forward any law-enforcement request for patron information to the Board of Trustees who will refer the matter to an attorney. Under no circumstances will library staff release the name of a patron who has an item checked out, or other identifiable information of library users.

Confidentiality of library records is governed by New York CPLR 4509 (see Appendix D).

Adopted January 17, 2006 by the Board of Trustees of the Gloversville Public Library Revised December 2006 Revised February 2009

Revised January 2012 Revised December 2012 Revised December 2013

Revised November 2015

#### **Outstanding Debt**

Any adult card with a charge \$3 or more, and any juvenile card with a charge \$1.50 or more, to any library in MVLS/SALS, will have all privileges suspended until the account is brought below those monetary thresholds.

#### **Lost and Stolen Cards**

The initial card is free. Replacement cards with a new barcode will cost \$1.00 for adults and teens, and \$.50 for children.

#### **Overdue Notices and Bills**

When an item is one (1) week overdue, the patron will receive a reminder phone call or an email. When an item is two (2) weeks overdue, the patron will receive a second reminder phone call or an email. When an item is four (4) weeks the patron will receive a bill. The computer automatically tallies fines based on the patron's borrower class (Adult, Teen, Juvenile) and the number of days an item is overdue. After six (6) weeks overdue accounts may be referred to a collection agency for the purpose of additional collection procedures. A processing fee of \$10 will be added to all accounts in collection.

#### Fines and Lost Item Charges

Adults and teens are charged 20¢ per day with a maximum fine of \$3.00 per item. Adult and teen patrons owing \$3.00 or more will not be in good standing. Juvenile patrons are charged  $5\phi$  per day with maximum of \$1.50 per item. Juvenile patrons owing \$1.50 or more will not be in good standing.

#### Replacement Fee

Any item that is overdue 14 days is considered lost. Patrons will automatically be charged a replacement fee for lost items. The replacement fee is the current full replacement value of the item, not its original cost. If a lost item is found and returned in good condition the patron will be refunded the replacement fees and only charged the overdue fine.

Damaged Materials

It is a patron's responsibility of the least of the It is a patron's responsibility to return items in the same condition they were in when borrowed. If an item is damaged and can be repair to a condition that makes it suitable for circulation, a fee equal to 25% of the book's item's replacement value will be charged. If an item is damaged and can not be repair to a condition that makes it suitable for circulation, 100% of the book's item's replacement value will be charged. book's item's borrowed from other libraries and returned damaged to GPL will have condition and fees assessed by the owning

Library records, which contain names or other personally identifying details regarding the users of public, free association, school, college and university libraries and library systems of this state, including but not limited to records related to the circulation of library materials, computer database searches, interlibrary loan transactions, reference queries, requests for photocopies of library materials, title reserve requests, or the use of audio-visual materials, films or records, shall be confidential and shall not be disclosed except that such records may be disclosed to the extent necessary for the proper operation of such library and shall be disclosed upon request or consent of the user or pursuant to subpoena, court order or where otherwise required by statute.

#### I. PURPOSE OF EMPLOYEE HANDBOOK

Employees are a vital Library resource necessary to carry out the Library mission. It is the intent of the Library to treat its employees fairly and outline the conditions, terms and responsibilities of employment clearly through this handbook.

#### II. MISSION STATEMENT

The Gloversville Public Library commits itself to the residents of the Gloversville Enlarged School District to be a community resource that provides access to information and technology, educational and cultural events while remaining a center for research and recreational pursuits.

#### III. ORGANIZATION

#### A. <u>Board of Trustees</u>

The Board of Trustees is the governing body of the Library and consists of not less than five or more than fifteen members elected by the voters of the Gloversville Enlarged School District. Per the By-laws the Board currently consists of nine members. The Board will meet a minimum of 7 times per year with the Organization Meeting as one of the required meetings. The Organization Meeting is held as soon as possible after July 1<sup>st</sup>. All meetings are open to the public.

#### B. Administrator

The Director of the Library is the chief administrator and is hired by and responsible to the Board of Trustees. The Director is charged with maintenance of library service, appointment of personnel, and all phases of administration.

The Director has a separate employment agreement with the Board of Trustees which outlines hours, duties, compensation and benefits. This employment agreement supersedes the terms in this handbook.

An organizational chart appears on page 14.

#### C. Employees

Library employees may be full or part time. Their main duty is to provide library service directly to patrons under the supervision of the Library Director. A few support positions may exist to maintain the library's infrastructure.

#### III. EMPLOYMENT

**Policy of Non-discrimination -** In all matters, the Gloversville Public Library does not permit discrimination for or against any individual or group.

#### A. <u>Civil Service</u>

As a public library, the Gloversville Public Library comes under jurisdiction of Civil Service administered by the Fulton County Personnel Office. Qualification guidelines for professional and non-professional positions in public libraries under Civil Service are adhered to.

#### B. Definitions

- Professional employee (Director & Librarian) An employee who possess an ALA-accredited Masters degree in Library Science and a public librarian's professional certificate issued by the State of New York.
- 2. **Non-professional employee** paraprofessionals or support staff
- 3. **Full-time employee** A <u>full-time employee</u>, other than the Director & Librarian, is defined as one who is regularly scheduled to work 40 hours per week. For the purposes of the NYS and Local Retirement System, a standard work day for full-time employees is calculated as 8 hours per day.
  - All full-time employees are entitled to compensatory time, but are <u>not</u> entitled to overtime pay.
- 4. **Part-time employee** A <u>part-time employee</u> is defined as one who is regularly scheduled to work a maximum of 29 hours per week. For the purposes of the NYS and Local Retirement System, a standard work day for part-time employees is calculated as 6 hours per day. All part-time employees are "non-exempt" employees paid at an hourly rate. They are <u>not</u> entitled to compensatory time.
- 5. **Permanent employee** A permanent employee may be either part-time or full-time, and is someone who has passed the probationary period in a Board approved position or job title.
- 6. **Temporary employee** A temporary employee is a person filling the position of a permanent employee who is on extended leave.
- 7. **Special employee** A special employee is a person appointed to work on a special project funded by the regular Library budget or other sources and designed to be completed within a limited time.
- 8. **Volunteer** Volunteers perform various library tasks without receiving pay.

#### C. <u>Job Classifications and Descriptions</u>

Custodial Worker

Librarian I

Must have a MLS degree from an ALA approved school and a professional public librarian's certificate per NYS Education Law 90.3.

Library Clerk

Library Director I

Must have a MLS degree from an ALA approved school and a professional public librarian's certificate per NYS Education Law 90.3.

Page
Program Coordinator
Senior Library Clerk
Summer Assistant

Job descriptions are available (See Appendix A: Job Classifications and Descriptions)

Civil Service job descriptions are general in nature and Gloversville Public Library employees will complete tasks as appropriate for this library. Employees are expected to familiarize themselves with their individual job descriptions and to be responsible for knowledge of duties and requirements of the job.

#### D. Probationary Period

All employees in a new position are on probation for a minimum of 12 weeks to a maximum of 52 weeks as per Fulton County Civil Service rules. The probationary period is a time when the employee becomes familiar with the basic requirements and expectations for the job. It is also the time for supervisors to assess the employee's skills, determine if the employee's job performance meets the expected standards, and whether employment should continue. At the end of the probationary period, a formal evaluation will be completed. The probationary period is a time for open communication by both parties.

Any periods of authorized or unauthorized absence up to 10 working days may be counted as time served in the probationary period at the discretion of the appointing authority. Any authorized or unauthorized absence in excess of an aggregate of 10 working days shall not be counted as time served in the probationary period. The minimum and maximum period of the probationary term for any employee shall be extended by the number of work days of absence, which pursuant to rule, are not considered as time served in the probationary term.

All new employees will receive an Employee Orientation.

New full-time probationary employees may earn Floating Holidays when Federal holidays fall on a day the Library is closed or on an employee's day off. New full-time employees will accrue, but cannot use Floating Holidays, during the first 12 weeks of their probationary period.

New full-time employees will earn 2 hours per week of leave during the probation period and may begin to use accrued leave after the 12<sup>th</sup> week of the probationary period. Leave during the probationary period is pro-rated based on date of hire within the July 1-June 30 fiscal year, up to a maximum of 104 hours.

Upon the successful completion of probation, new full-time employees earn additional leave, formerly known as vacation, pro-rated to end of the fiscal year, up to 40 hours. Time must be used by the end of the fiscal year.

Employees with a lateral transfer are on probation for 12 weeks. Employees who are promoted are on probation for the appropriate number of weeks for the position not to exceed 52 weeks. In both scenarios, employees will carry existing Leave Time and benefits to the new position for the duration of the fiscal year. They may use existing time during the probationary period.

Employees with a promotional transfer will be on probation for the length of time the new position requires. They will carry existing Leave Time and benefits to the new position. They may use existing time during the probationary period.

#### E. Seniority

Seniority is calculated based on the initial date hire for continuous employment. A break in service occurs after a leave of absence of 13 consecutive weeks that is not covered by the Library's Extended Leave of Absence policy (see p. 7). All benefits of seniority, including pay rates and benefits, are forfeit following a break in service.

A part-time employee who becomes a full-time employee will accrue seniority from the initial date of continuous employment.

#### IV. COMPENSATION

#### A. Salary Payment

- 1. Full-time employees are salaried.
- 2. Part-time employees are paid an hourly rate.
- 3. The pay period is twice a month. Employees are paid on the 15<sup>th</sup> & the last day of the month. If the Library is closed on that day, then payment is made on the work day prior to that date within a Monday-Friday work week.

#### B. <u>Automatic Deductions</u>

- 1. Federal and New York State withholding taxes
- 2. FICA (Social Security) (see p. 9)
- 3. Medicare (see p. 5)
- 4. New York State Retirement (see p. 9)

#### C. Voluntary Deductions

- 1. Fulton County Federal Credit Union
- 2. Health insurance (see p. 5)

#### D. Overtime

- 1. Time worked in excess of a full-time employee's regular work week must receive prior authorization from the Director or Librarian in charge. It is considered compensatory time for which compensatory leave off is granted. Each full-time employee is responsible for notifying the Director, in writing (see Appendix B: Forms: Absence Request & Time Earned Notification), of compensatory time earned so it may be entered into their time record.
- 2. Part-time employees are paid for scheduled hours worked. Excess hours, except in emergencies or at the request of the Director or Librarian in charge, are not permitted.

#### V. BENEFITS

#### A. <u>Disability Benefits</u>

The New York State Disability Benefits Law provides temporary benefits to eligible wage earners disabled by injury or sickness that is not work related.

#### B. <u>First Choice Federal Credit Union</u>

All employees and members of the Board of Trustees are eligible, upon purchase of one share, to become members in the First Choice Federal Credit Union.

#### C. Health Insurance

- 1. All full-time employees are offered paid individual health insurance coverage. Spouse, dependent and family coverage is available at the employee's expense. Coverage begins after 12 weeks of full-time employment. Benefit information may be reviewed in copies of the insurance policy.
- 2. Part-time employees may participate in the Library's health insurance group at their own expense after 12 weeks of employment.
- 3. Employees must enroll in the Federal Medicare program three months in advance of their 65th birthday.
- 4. Termination of individual and dependent health insurance coverage occurs at:
  - a. Termination of employment
  - b. Retirement
  - c. Death
- 5. COBRA (Consolidated Omnibus Budget Reconciliation Act of 1986)

An employer with 20 or more employees is required by Federal Law to offer the opportunity to continue health insurance for up to 18 months if termination occurs for reason (except gross misconduct). The Library <u>does</u> provide this coverage to employees. Payment of monthly premiums is made by the former employee to the Library's health insurance broker.

#### D. Leave

It is an employee's responsibility to come to work every day they are scheduled to do so and to stay within their allotted leave time limits. Employees are given paid leave and are expected to use this leave when they are unable to work their scheduled hours. Making up missed, prescheduled hours is not allowed.

Employees are required to notify the Director or Librarian in writing (see Appendix B: Forms: Absence Request & Time Earned Notification) when requesting use of leave time for vacation, illness or personal reasons. Employees are required to request time ahead of the date and time for scheduled absences and as soon as possible for unscheduled time off. Use of time will be calculated in 15 minute increments.

- Compensatory Leave. Compensatory Leave is granted by the Director to full-time employees for work performed in excess of their normal work week. Compensatory leave may be accrued during probation, but not used until after the 12<sup>th</sup> week of the probationary period. Permanent full-time employees may use compensatory leave immediately.
- 2. **Death in the family.** Leave with pay will be granted up to one week for the death of an immediate family member or the death of an employee's spouse's immediate family member. Immediate family members are spouse, parents, siblings and children. (Grandparents? Grandchild? In-laws?)
- Holidays. The Library is closed on legal public holidays only. If a holiday occurs on a day the library is closed or a full time employee's day off, the employee will receive Floating Holiday leave equal to 8 hours. Floating Holiday leave is available immediately.
  - a. The days on which the Library is closed are:

New Year's Day (January 1st)
Martin Luther King, Jr.'s Birthday (3<sup>rd</sup> Monday in January)
George Washington's Birthday (3<sup>rd</sup> Monday in February)
Memorial Day (last Monday in May)
Independence Day (July 4th)
Labor Day (the first Monday in September)
Columbus Day (2<sup>nd</sup> Monday in October)
Veterans Day (November 11<sup>th</sup>)
Thanksgiving Day (the fourth Thursday in November)

Christmas Day (December 25th)

b. The Library closes at 1:00 p.m. on the afternoons of the following holidays:

New Year's Eve Thanksgiving Eve Christmas Eve

- 4. **Jury Duty.** If an employee is called for jury duty or as a witness in court, they will be granted leave with pay. Where jury duty creates a hardship, the Library may ask to have the employee excused. Employees excused by the judge or clerk early in the day are expected to return to work if they are regularly scheduled. Jury pay is paid to the Library.
- 5. **Extended Leave of Absence without pay**. An employee must first use 50% of their available leave time (from the date of the request or the date of the approval) before the extended leave without pay becomes effective. It covers extended, consecutive days off not to exceed one year. Prior approval of the Director and the Board of Trustees is required, except in emergency situations (see Appendix B: Forms: Leave of Absence Request). When needed for a personal medical reason a doctor's order must accompany the request. (Maternity leave)
- 6. **Military Duty.** Those entering military service are granted leave of absence without pay in conformance with federal regulations.
- 7. **Leave.** Leave for the new fiscal year will be granted on July 1 and must be used by June 30 of the following year. It cannot be banked, accumulated, or carried forward.

All permanent, full time employees will receive a base of 104 Leave hours each fiscal year.

All permanent, part-time employees will be granted base Leave hours equal to 260% of the employee's anticipated weekly hours beginning the first week of September. If a permanent, part time employee's weekly hours are permanently increased during the fiscal year, leave will be recalculated using a pro-rated schedule at the time of the change. If a permanent, part time employee's weekly hours are permanently decreased during the fiscal year, leave will be recalculated at the beginning of the next fiscal year.

Additional leave hours, formerly known as vacation, will be based on the number of years of employment. See chart for full-time employees.

Years of Employment Additional Leave

6 months – 1 year pro-rated to end of the fiscal year; 40 hours maximum

1-5 years 80 hours 6-10 years 120 hours

11 years or more 160 hours

The Library Director is granted vacation leave per their contract with the Board of Trustees.

All part time employees with 5 years of consecutive service are granted additional Leave hours equal to one week of the anticipated weekly hours beginning the first week of September.

The total of the base Leave and additional Leave equal an employee's available Leave time for each fiscal year.

#### E. New York State Retirement

All eligible employees may participate in New York State's Retirement System. All full-time employees must participate and are required to contribute a percentage of their salary per NYSLRS guidelines. Part-time employees may participate voluntarily.

#### F. Social Security

All full-time and part-time employees are automatically enrolled under Social Security (Federal Insurance Contributions Act). Employees and employers are taxed at rates set by law. Retirement benefits are payable to fully insured persons and are determined by the Social Security Administration.

#### G. Travel Time and Mileage

- 1. **Travel time** will only be considered for pre-approved, work-related travel. Travel time occurring outside of normal work hours for full-time employees will be accrued as compensatory time. Part-time employees are to enter travel time on their time cards for compensation.
- 2. **Mileage** is paid to employees using a personal vehicle traveling on work-related business for a distance of 10 miles or greater at the current rate as approved by the Board of Trustees. Forms must be submitted to the Director for reimbursement. Tolls and parking may also be reimbursed by providing receipts.

#### H. <u>Unemployment Insurance</u>

Employees are covered by New York State Unemployment Insurance.

#### I. Workers' Compensation

The New York State Workers' Compensation Law provides cash benefits and medical care for workers who become disabled because of an injury or sickness related to their job. If death results, benefits are payable to the surviving spouse and dependents as defined by law.

#### VI. EMPLOYEE PRIVILEGES

#### A. <u>Loan of Library Material</u>

Employees are not required to pay fines on overdue books or materials. All materials must be checked out.

#### B. Parking

Limited space is available for parking of employee vehicles. Priority in the main lot should be given to patrons and employees should park at 66 E Fulton St. Additional space is available in the city-owned lot on Fremont Street behind the Glove Theater.

#### C. Photocopier

Personal photocopier privileges are extended to the employees on a limited basis using copier in the Office only.

#### VII. EMPLOYEE RESPONSIBILITIES

It is an employee's responsibility to come to work every day they are scheduled to do so, complete tasks assigned and outlined in their job description, and to contribute to a positive, team-based work environment.

#### A. Accidents on the Job

<u>All</u> accidents and injuries involving employees and/or patrons must be orally reported to the Director or Librarian. Oral reports are to be immediately followed by a written report using the official form (Appendix).

#### B. Appearance

Neatness in personal appearance is important. Suitable clothing and good personal hygiene are required.

#### C. Attitudes and conduct

- 1. Punctuality is required so the desks and other schedules may be kept promptly.
- 2. Each patron should be given friendly, courteous, and prompt service.
- Co-workers deserve courtesy and good teamwork.
- 4. Employees are expected to avoid careless or personal use of scheduled work time or property.
- 5. Proper care of the kitchen equipment and lockers is the responsibility of each individual.

#### D. Change in status

Employees are responsible for informing the Director of any change in name, address, telephone number, and emergency contact information. Employees are also responsible for informing the Director of any change in health that will impact their adherence to their work schedule or physical ability to perform assigned duties. They are also responsible for providing updated allergy and prescription information to the Director to be shared only with health care professionals in the event of an emergency.

#### E. Conflict of Interest

Employees must avoid situations in which personal interests might be served or financial benefits gained at the expense of library users, and colleagues.

Employees may not benefit either personally or financially from a relationship with any vendor serving the library.

Employees may not make decisions for the Library based solely on personal or financial relationships with vendors.

Whenever a conflict of interest exists, it is incumbent upon any employee to inform their supervisor.

#### F. <u>Employee Notices</u>

Employees are responsible for checking the employees' bulletin board, staff meeting minutes binder, and their mailboxes regularly for notices.

#### G. Incidents

Incidents involving employees and/or patrons must be orally reported to the Director or Librarian. Oral reports are to be immediately followed by a written report using the official form (Appendix).

#### H. Lateness

When employees know they will be late, the Director or Librarian should be notified as soon as possible. Habitual lateness is not tolerated and may result in disciplinary action which can include dismissal.

#### I. Job Abandonment / No Call No Show

It is an employee's responsibility to come to work every day they are scheduled to do so. Unscheduled absences create a hardship for co-workers and can disrupt library service.

- 1. Every attempt should be made to notify the Director or Librarian directly in advance of an unscheduled absence. As a last resort, a message may be left on the Library's voicemail.
- 2. Leave will be used to offset time not worked. If no leave is available, there will be no pay for the time not worked.
- Repeated unscheduled absences may result in disciplinary action which can include dismissal.

#### J. Work performance

A full day's work in both time and quality is expected.

#### VIII. GRIEVANCE PROCEDURE

#### A. <u>Between Employees</u>

- 1<sup>st</sup> Step When a difficulty arises between employees, the problem should be discussed by them in an attempt to resolve it.
- 2<sup>nd</sup> Step If no solution is able to be reached at the end of three working days, the employees should meet with the Director in an attempt to resolve the grievance.
- 3<sup>rd</sup> Step Employees have the right to contact the Board of Trustees directly when serious problems have not been solved after consideration by the Director with employees. Such communication will be provided in written form to the Board through the chair of the Personnel Committee.

#### B. Between Director and Employee(s)

- 1<sup>st</sup> Step The Director is the immediate supervisor of the employees. When a difficulty arises between the Director and an employee, the problem should be discussed between them in an attempt to resolve it.
- 2<sup>nd</sup> Step If no solution is able to be reached at the end of three working days, the employee and/or Director should contact the Chair of the Personnel Committee, in written form, in an attempt to resolve the grievance.

#### IX. WORK ROUTINES

#### A. <u>Full-time Employees</u>

For all full-time employees the workweek is 40 hours per week. Evening and weekend work is scheduled on an equitable basis.

Full-time employees are permitted a paid fifteen-minute break in the morning and a paid fifteen-minute break in the afternoon. Compulsory, non-paid lunch periods are normally

one hour, but may be adjusted to meet a particular daily schedule. The employee is expected to arrange breaks, as per the New York State Department of Labor, so the public desks are adequately staffed.

#### B. <u>Part-time Employees</u>

Part-time employees work as scheduled. Hours may vary from week to week. Part-time employees are permitted a paid fifteen-minute break for each four-hour work cycle. Any employee whose shift is longer than six hours, <u>must take</u> a half hour, unpaid meal break. The employee is expected to arrange breaks, as per the New York State Department of Labor, so the public desks are adequately staffed.

#### C. Emergency Closings

In case of threatening weather conditions or other serious situations, notify the Library Director, Librarian in charge or Board President immediately. The Library Director, Librarian in charge or Board President will determine if the Library will remain open.

If the library closes, the Library Director, Librarian in charge or Board President will attempt to contact each employee. Notice is also given to local radio stations and posted on social media.

If the Library is open and an employee is unable to get to work, time will be deducted from leave time. If no leave time remains then the employee will not be compensated for the hours missed.

#### D. <u>Time Sheets</u>

Part-time employees are responsible for completing their time sheets for hours worked by the end of each week. Hours omitted cannot be paid. Time sheets are to be left in the employee's mailbox.

#### X. STAFF DEVELOPMENT

#### A. Civic, educational or library organizations

Employees are urged to take an active part in community life, to become members of local civic, educational, social, and literary organizations, and to participate in their efforts to as great an extent as library duties permit.

#### B. Continuing Education

Continuing education is essential for all library personnel, professional and nonprofessional. Continuing education opportunities can include formal and informal learning situations, and need not be limited to library subjects. The Director will authorize employees to attend conferences and workshops and determine the expenses to be paid by the Library. Those requesting or needing library oriented

training may be granted limited leave with pay after approval from the Board of Trustees and/or the Director.

#### C. On-the-Job Training

On-the-Job Training may take various forms including continual sharing designed to keep employees current in their job responsibilities.

#### D. Staff Meetings

Full-time employees are expected to attend staff meetings. Part-time employees are encouraged to attend whenever possible and shall enter such time on their time cards.

#### E. Performance Evaluation/Review

Evaluations are a staff development tool. The Director will conduct annual evaluations of all employees.

#### XI. TERMINATION OF SERVICES

#### A. Resignation/Retirement

An employee should inform the Director of their intent by a written resignation giving at least two weeks notice. Employees who successfully complete probation will receive payment for half of all remaining base and additional leave time. No payment will be made for remaining floating holiday leave or compensatory leave time. This applies to both full and part-time employees. NYS Retirement payments will be made in accordance with NYS Retirement rules. Employer sponsored medical insurance will be carried through the end of the month in which the employee leaves service if retiring or through the last date of service is resigning.

#### B. Separation

Separation from employment initiated by the Library may occur based upon financial hardship of the Library or discontinuance of a position. Payment for remaining leave time and two weeks severance will be given.

#### C. Dismissal

- 1. During the probationary period, dismissal may occur at any time.
- 2. After the probationary period, dismissal may be necessary for cause as per civil service guidelines.
- 3. No payment will be made for any remaining leave time.

#### XII. ORGANIZATIONAL CHART

Financial & Recording Secretary (contracted, not civil service)

Board of Trustees

Library Director I

Librarian I

Senior Library Clerk(s) Page(s)

Custodial Worker(s)

Volunteer(s)

Senior Library Clerk (Children's Room)

Library Clerk(s)

Summer Asst.

Library Clerk(s) (Children's Room)

INDEX	<u>Page</u>		<u>Page</u>
Accidents on the job	10	Health insurance	4, 5-6
Administrator	1	Holidays	6
Appearance	10		
Attitudes & conduct	10	Job classifications	Appendix A, 2
		Job abandonment	11
Benefits	5-9	Job descriptions (Civil Service)	Appendix A
Board of Trustees	1	Jury duty	7
Book/Video Purchases	9		
Break in service (seniority)	4	Lateness	11
Breaks	12	Leave of absence without pay	7
		Leave, comp time	6
Certification (professional)	2	Leave, death in the family	6
Change in status	10-11	Leave, FLMA	7
Civil organizations	13	Leave, holidays	6
Civil Service	1	Leave, military duty	7
Classifications, job	Appendix A, 2	Leave, personal/sick	7-8
COBRA	5-6	Leave, vacation	8
Compensation	4-5	Library organizations	13
Compensatory (Comp) Time	6	Loan of library materials	10
Continuing education	13		
		Masters of Library Science (MLS)	2
Death in the family	6	Medicare	4, 5
Deductions, automatic	4	Mileage	9
Deductions, voluntary	4	Military duty	7
Definitions	2	Mission statement	1
Director	1, 2		
Disability benefits	5	New York State Retirement	2, 4, 9
Dismissal	14	Non-professional employee	2
		No call/No show	11
Education, continuing	13		
Educational organizations	13	On-the-job training	13
Emergency closings	12	Organization	1
Employee notices	11	Organizational Chart	14
Employee orientation	3	Overtime	5
Employee privileges	9-10		
Employee responsibilities	10-11	Paraprofessional employee	2
Employment	1-5	Parking	10
Evaluation	13	Part-time employee	2, 12
		Pay period	4
FICA (Social Security)	4, 9	Payroll deductions	4
Family & Medical Leave Act (FMLA)	7	Performance eval./review	13
Full-time employee	2, 12	Permanent employee	2
Fulton County Federal Credit Union	5	Personal (& sick) leave	7-8
		Photocopier	10
Grievance procedure	11-12	Policy of Non-discrimination	1
		Probationary period	3-4
Professional certification	2		

Professional employee	2
Resignation Responsibilities, employee Retirement	13 10-11 2, 9, 13
Salary payment Schedules Seniority Separation Sick (personal &) leave Social Security Special employee Staff development Staff meetings	4 2, 12 4 14 7-8 4, 9 2 13
Temporary employee Termination of services Time sheets Training (Staff Development) Travel time	2 13-14 13 13 9
Unemployment insurance	9
Vacation leave Vacation pay Vacation without pay Volunteer	8 8 8 2
Work performance Work routines Workman's compensation	11 12-13 9